

JINNAH UNIVERSITY FOR WOMEN



Student Support Services Policy

Approved
(Academic Council) : October 03, 2024

Student Support Services Policy

Jinnah University for Women

1. Introduction

Jinnah University for Women is dedicated to creating an empowering and supportive learning environment for its students. This policy outlines the student support services that will be provided to ensure academic success, personal development, and overall well-being. The university recognizes the diverse needs of its students and commits to offering comprehensive services that promote their holistic development.

2. Objectives

The primary objectives of the Student Support Services Policy are:

- To foster student-centered environment that promotes academic excellence and personal growth.
- To provide resources and services that support the well-being, mental health, and career development of students.
- To facilitate the retention and graduation of students by addressing their academic, personal, and social needs.
- To empower students to become confident, independent, and responsible individuals contributing to society and the nation.

3. Scope

This policy applies to all undergraduate and graduate students enrolled at Jinnah University for Women. It covers a wide range of student services, including academic advising, mental health counseling, career development, and extracurricular activities.

4. Key Student Support Services

4.1 Academic Support Services

- **Academic Advising and Counseling:** JUW will provide personalized academic advising to help students with course selection, academic planning, and managing academic challenges. Each student will be assigned an academic advisor to guide them throughout their academic journey.

- **Mentoring:** The university will offer faculty mentoring to assist students who need extra academic support. Special attention will be given to students at risk of academic failure to ensure they receive the necessary help.
- **Workshops and Skill-Building Programs:** JUW will host regular workshops on soft skills, critical thinking, and other key competencies to help students succeed academically and in their professional lives.

4.2 Personal and Mental Health Support

- **Counseling and Psychological Services:** The university will provide free, confidential counseling services to support students dealing with personal, emotional, or mental health issues.
- **Mental Health Awareness Programs:** Regular mental health awareness programs, workshops, and seminars will be organized to destigmatize mental health issues and provide students with resources for managing stress, anxiety, and other psychological concerns.

4.3 Career Development and Placement Services

- **Career Counseling and Development:** JUW will offer career counseling services to help students explore career options, develop job-search skills, and prepare for the workforce. This will include one-on-one counseling sessions, résumé writing, and interview preparation workshops.
- **Internship and Job Placement Support:** The university will maintain strong connections with industries, organizations, and companies to facilitate internship opportunities and job placements for students. The Career Placement Office will regularly host job fairs and employer networking events.
- **Entrepreneurship and Skill Development Programs:** To encourage entrepreneurship, JUW will offer workshops and training on business development, financial literacy, and innovation. Students interested in starting their own businesses will have access to resources and guidance.

4.4 Financial Aid and Scholarships

- **Scholarship Programs:** JUW will offer merit-based and need-based scholarships to deserving students. Information about available scholarships will be regularly communicated, and the application process will be made transparent and accessible.
- **Financial Aid Counseling:** The university will provide financial aid counseling to assist students in applying for scholarships, grants, and other forms of financial assistance.

4.5 Extracurricular and Co-curricular Activities

- **Student Clubs and Societies:** JUW will encourage student participation in a variety of clubs and societies focused on academic, cultural, social, and recreational interests. These organizations will foster leadership, teamwork, and personal development.
- **Sports and Physical Fitness:** The university will provide sports facilities, including access to indoor and outdoor sports, to promote physical fitness and well-being. Students will be encouraged to participate in university-level competitions and tournaments.
- **Community Engagement and Volunteer Programs:** Students will be encouraged to engage in community service and volunteer activities as part of their social responsibility. The university will organize programs that foster civic engagement and societal contribution.

4.6 Support for Students with Disabilities

- **Accessibility Services:** JUW will ensure that all students with disabilities have equal access to educational opportunities. The university will provide reasonable accommodations, such as assistive technology, extended time for exams, and accessible facilities, to support students with physical or learning disabilities.
- **Specialized Counseling and Academic Support:** Students with disabilities will have access to specialized academic advising and counseling to help them navigate their academic and personal challenges.

5. Student Engagement and Feedback

- **Student Advisory Council:** JUW will establish a Student Advisory Council that meets regularly with university administration to discuss student needs, suggest improvements, and provide feedback on services.
- **Student Surveys:** The university will conduct periodic student satisfaction surveys to assess the effectiveness of student support services and gather input for future enhancements.

6. Monitoring and Evaluation

The effectiveness of student support services will be regularly monitored and evaluated through:

- **Annual Reviews:** The university will conduct annual reviews of student services to ensure they align with the needs of the student body.

- **Student Retention and Success Metrics:** Key performance indicators such as retention rates, graduation rates, and student success rates will be used to assess the impact of student support services.

7. Conclusion

This Student Support Services Policy reflects Jinnah University for Women's commitment to fostering an environment where female students can thrive academically, socially, and personally. By providing comprehensive and accessible support services, JUW aims to empower its students to reach their full potential, contribute to the community, and become leaders in their respective fields.